

Legal information

Bank Pictet & Cie (Europe) AG

Bank Pictet & Cie (Europe) AG is a credit institution supervised by the Federal Financial Supervisory Authority, with its registered office in Frankfurt am Main.

Headquarters and postal address

Bank Pictet & Cie (Europe) AG
Neue Mainzer Straße 1
60311 Frankfurt am Main

Representation

Bank Pictet & Cie (Europe) AG is represented by the Management Board. Its members are: Christian Schröder, Thomas Keller, Fredun Mazaheri, Jean-Philippe Fohal.

Supervisory Board

Marc Pictet, Xavier Barde, Giovanni Viani, Isabelle Goubin

Contact details

In person: Neue Mainzer Straße 1, 60311 Frankfurt am Main
Phone: +49 69 23 80573 - 0
Fax: +49 69 23 80573 - 1499
By post: Neue Mainzer Straße 1, 60311 Frankfurt am Main

Supervisory authority

Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin), Graurheindorfer Straße 108, 53117 Bonn and Marie-Curie-Straße 24-28, 60439 Frankfurt am Main.

Commercial register

Entered in the Commercial Register of the Frankfurt am Main district court under the number HRB 131080 (corporations).

VAT number

DE 212 533 820

Client complaints

If you wish to submit a complaint, please contact your client advisor. Complaints can also be lodged via the following channels:

In person: Neue Mainzer Straße 1, 60311 Frankfurt am Main
Phone: +49 69 23 80573 - 0
Fax: +49 69 23 80573 - 1499
Email: kundenbeschwerde@pictet.com
Schriftlich: Neue Mainzer Straße 1, 60311 Frankfurt am Main

Out-of-court settlement of disputes with privately owned banks

Bank Pictet & Cie (Europe) AG is a signatory of the ombudsman scheme offered by privately owned banks for the settlement of disputes. Information can be obtained by visiting www.bankenombudsmann.de or by writing to:

Bundesverband deutscher Banken e. V.
Postfach 04 03 07

10062 Berlin

Fax: (030) 1663-3169

Email: ombudsmann@bdb.de

EU online dispute resolution

The European Commission offers online dispute resolution at <http://ec.europa.eu/consumers/odr/>.

Consumers can use this platform for out-of-court settlements of disputes in connection with services or goods purchased online from EU-based businesses.